



Notice of Nondiscrimination and Accessibility

The Brookdale Hospital Medical Center ("Brookdale") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Brookdale does not exclude people or treat them differently because of race, color, sex, age, national origin, disability, religion, gender identity, gender expression, sexual orientation, or inability to pay (or source of payment).

Brookdale provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Brookdale provides free language services to people whose primary language is not English such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Nicole Francois, Assistant Vice President of Patient Experience, at 718-240-5020.

If you believe that Brookdale has failed to provide these services or discriminated in another way on the basis of race, color, sex, age, national origin, disability, religion, gender identity, gender expression, sexual orientation, or inability to pay (or source of payment) you can file a grievance with:

Nicole Francois, Assistant Vice President of Patient Experience

One Brookdale Plaza, Brooklyn, New York 11212, Phone:
718-240-5020, Fax: 718 240-6496, nfrancois@bhmcny.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Juan Contreras, Director of Patient Experience is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complain Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.isf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html> (<http://www.hhs.gov/ocr/office/file/index.html>).

BROOKDALE

UNIVERSITY HOSPITAL MEDICAL CENTER
The Leader of Healthcare in East Brooklyn

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-718 240-5020.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-718 240-5020。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-718-240-5020.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-718-240-5020.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-718-240-5020.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-718-240-5020.

אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט

1-718-240-5020.

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-৭১৮-২৪০-৫০২০.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-718-240-5020.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-718-240-5020 (رقم هاتف الصم والبكم: 1-718-240-5020).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-718-240-5020.

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-718-240-5020.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-718-240-5020.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-718-240-5020.

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-718-240-5020.